## FEATURE

# Making the Most of Student Time amid Staff Shortages 

by Richard Viard and Craig Gibbons

Now more than ever, schools need to find ways
to meet the needs of all students by efficiently
leveraging the talents of their current staff.

# Making the Most of Student Time amid Staff Shortages 

## Richard Viard and Craig Gibbons



While vaccinations, the decline in hospitalization rates, and the significant lifting of mask mandates have allowed a return to some sense of normalcy, the still-ongoing pandemic and the enormous challenges of the past two years continue to take a substantial toll on schools in the form of staff shortages. In a fall 2021 Education Week survey, 25\% of school districts reported their staff shortage issues as "severe" and $15 \%$ rated the shortage issues as "very severe," while $37 \%$ said staffing challenges were "moderate" (Exhibit 1). Just shy of half of respondents identified full-time teachers among the roles they are struggling to fill. ${ }^{1}$ As of winter 2022, $44 \%$ of public schools report having teacher vacancies in a nationally representative survey of 670 public schools conducted by the National Center for Education Statistics. ${ }^{2}$ Some of the country's largest districts reported having thousands of unfilled positions as of late October; to make matters worse, high-poverty districts are getting hit disproportionately hard. ${ }^{3}$

Exhibit 1 40\% OF SCHOOL DISTRICTS REPORT STAFF SHORTAGES AS SEVERE OR VERY SEVERE

How much of a problem are staffing shortages at your school/district this school year?

N/A - we do not have any staffing shortages


Source: EdWeek Research Center survey, 2021.

Now more than ever, schools need to find ways to meet the needs of all students by efficiently leveraging the talents of their current staff. Scheduling strategically can help make the most of staff and student time. Here, we share some scheduling strategies for maximizing the reach and impact of teachers in order to meet the needs of their students.

## 1 Look for opportunities to reduce the number of classrooms or class blocks.

At the elementary school level, reducing the number of classrooms is an obvious option to consider when faced with staff shortages. Of course, this directly impacts class size, but it might have a smaller impact than you think. Before ruling out this option, take into account students who spend most of their time in substantially separate classrooms, or who are remote-learning students, or who are in other settings outside the general education classroom.

At the middle school level, the classic "middle school model" is a configuration in which each grade has four or more teachers focused on a single subject-e.g., ELA, math, science, and social studies. Schools feel obliged to have at least four teachers for each grade to provide content expertise, and students cycle through every subject each day. When facing staff shortages, schools may consider offering science and social studies on alternating cycles such as an $A / B$ day (consequently increasing the length of core blocks); this approach can allow the science and social studies teachers to be shared across grades (Exhibit 2).

## Exhibit 2 MIDDLE SCHOOL APPROACH TO CONSIDER-A/B DAYS

## Typical middle school configuration

Four classrooms/teachers per grade.



## Alternative Approach

Alternating science and social studies on A/B days allows science and social studies teachers to be shared across grades.


Source: DMGroup. Regroup students during specials to reduce the number of specials teachers needed.

While reducing the number of elementary classrooms may not be possible, there may be an opportunity to regroup students into fewer classrooms during specials. By splitting the students of one classroom across the other classrooms for specials, the number of specials teachers needed can be reduced.

For example, in a grade with five classrooms of 20 students each, splitting one classroom into the other four increases class sizes of specials only by five students (Exhibit 3). This tactic can be especially helpful if only one or two grades have more sections than the others, requiring an additional specials teacher for only one or two periods a day.

Another option, which may be fairer for all students, is to divide the whole grade into four classrooms instead of splitting just one classroom, thus allowing all students to socialize with different groups during specials.


Source: DMGroup.

## Z Scheduling intervention periods across classrooms allows for grouping based on student need.

Having a common grade-level schedule that allows intervention and small-group instruction to be scheduled at the same time across a grade makes it possible to efficiently regroup students across classrooms by areas of need. Providing more opportunities for effective and efficient regrouping can have a profound impact on the reach and impact of staff. And student needs can be matched with the teacher best qualified to meet those needs. This reduces the number of staff required to provide these services and can produce better outcomes for students (Exhibit 4).


Source: DMGroup.

In schools with a higher number of classrooms per grade (e.g., eight or more), you may need to schedule two intervention blocks per grade at different times so that half of the grade can be served sufficiently at one time (Exhibit 5).

Staggering the intervention periods of each grade enables support services staff to "flood" each grade through the day-meaning all support services staff can be directed toward one grade at a time (Exhibit 6). Also, keep in mind the best practice of assessing student growth and needs, and adjusting groups as needed once every six to eight weeks.

## Typical process steps:

1. Identify student groups based on their area of need (across classrooms).
2. Assign each group to the most qualified teacher for the area of focus.
3. Schedule intervention and small-group instruction blocks so that teachers can go from grade to grade through the day to cover all students.
4. Every six to eight weeks, review progress based on data and update groups accordingly; students who mastered the area of focus exit intervention or move to the next area to be mastered.

Exhibit 5 OPTIMIZING GROUPING IN SCHOOLS WITH A HIGHER NUMBER OF CLASSROOMS

## Grade 1 with eight classrooms:

- Intervention is scheduled at different times for half of the grade to reduce the number of students needing to be served at the same time.


Source: DMGroup.

Exhibit 6 INTERVENTION/ENRICHMENT (I/E) BLOCKS SCHEDULED ACROSS EACH GRADE LEVEL


[^0]
## 4 Specifically call out whole-class and small-group time on the master schedule.

Having a master schedule that is more specific about ELA and math whole-class versus small-group instruction helps identify the small-group time when support staff may be allowed to provide push-in services (Exhibit 7).

Staggering small-group time by grade level also provides opportunities for support staff to cover all students through the day. Scheduling these blocks at the same time across a grade provides opportunities to group students across classrooms, maximizing staff talent and time.

Determine the best duration for these blocks based on your reading and math curriculum. Some programs call for short whole-class instruction followed by a longer period of small groups while others suggest the opposite.

## Exhibit 7 IDENTIFY SMALL-GROUP INSTRUCTION TIME TO ALLOW FOR SCHEDULING OF SERVICES



Source: DMGroup.

## Identify additional opportunities to provide pull-out services throughout the day while protecting core instruction.

To most efficiently use the time of special education and related services staff, ensure they have opportunities throughout the day to pull out students for services. When intervention/enrichment periods are not enough to cover all student needs, consider leveraging other subjects (e.g., social studies/science periods in lower grades) to provide additional opportunities for pull-out services without disrupting students' core reading and math. You may also want to consider using these classes for less frequent, shorter-duration services rather than daily intensive services so that students don't always miss out on these subjects.

Using the science and social studies example, scheduling these periods at the same time for all classrooms of a grade level provides opportunities to group students across multiple classes. Being able to group students with similar needs is advantageous for students and reduces the amount of staff needed to address student needs.

Another effective strategy is to schedule science and social studies directly before or after an intervention period, providing extended time for services if needed (Exhibit 8). For example, if an IEP calls for 60 minutes of pull-out reading support, this could be provided during a 30-minute intervention period followed by a 30 -minute social studies period.

## Exhibit 8 WAYS TO EXTEND TIME FOR SERVICES



Source: DMGroup.

## 6 <br> Maximize support staff time with clear guidelines on direct service and group size.

Although special education administrators and teachers alike feel that teachers spend most of their time with students, our research frequently shows that much lower percentages of time are spent with students than expected. Many other tasks take up staff time, including paperwork, school duties, and IEP meetings. Some districts have been successful in reducing these activities by reassigning them to others or streamlining meetings and paperwork in favor of time spent with students. Setting guidelines on direct service (the percentage of time staff spends with students out of the total contracted work week) and group size can help increase delivery of service to students and use staff time more effectively and efficiently, possibly resulting in the need for fewer staff or more adequately supporting student needs with existing staff (Exhibit 9). It is useful to monitor direct service and group size metrics on a regular basis due to shifts in workload related to changing student needs.

Exhibit 9 EXAMPLE OF A SPEECH AND LANGUAGE DIRECT SERVICE REPORT


[^1]For example, in a small district, going from $40 \%$ direct service to $60 \%$ direct service is the difference between needing four speech and language pathologists (SLP) compared with six SLPs (Exhibit 10).

| Exhibit 10 THE EFFECT OF SETTING DIRECT SERVICE GUIDELINES |  |  |  |
| :---: | :---: | :---: | :---: |
| Direct service |  | Staff needed |  |
| 40\% | 840 min | $5,040 / 840=$ | 6 FTE |
| 50\% | 1,050 min | 5,040 / 1,050 = | 4.8 FTE |
| 60\% | 1,260 min | 5,040 / 1,260 = | 4 FTE |
| The above analysis assumes that the contracted work week of therapists is 2,100 minutes and there are 5,040 student minutes to cover. |  |  |  |

Source: DMGroup.

Similarly, controlling average group size per educator can ensure that more students are supported by fewer teachers. Although it may seem that working one-on-one with students provides them with better, more focused attention, research shows that students make more progress in a group of their peers than they do when isolated with a therapist.

In Exhibit 11, Teacher 2 covers more than twice as many student minutes (and twice as many students) as Teacher 1 during the same time period by seeing students in groups of three instead of one or two.

## Exhibit 11 THE BENEFITS OF SETTING GROUP SIZE GUIDELINES

|  | Teacher 1 | Teacher 2 |
| :--- | :---: | :---: |
| Students in group 1 | 1 | 3 |
| Teacher minutes | 60 | 60 |
| Student minutes | 60 | 180 |
|  | 2 | 3 |
| Students in group 2 | 30 | 30 |
| Teacher minutes | 60 | 90 |
| Student minutes | $\mathbf{1 . 3}$ | $\mathbf{3}$ |
|  | 90 | 90 |
| Average group size | $\mathbf{1 2 0}$ | $\mathbf{2 7 0}$ |
| Total teacher minutes |  |  |
| Total student minutes |  |  |

Note: Average group size $=$ total student minutes divided by total teacher minutes.

Source: DMGroup.

## 7 Leverage shared staff across schools based on workload and ensure they have access to all student and school schedules.

Leveraging service providers across multiple schools based on workload rather than caseload can help fewer staff support more students. Comparing service provider workload (time spent with students) can often help identify staff who may have availability to help at other schools within the district.

If possible, to maximize staff time, try to have them work an entire day at one school and then an entire day at another rather than traveling between schools during the day. Ensure that they have access to up-to-date classroom schedules for their students, and that homeroom teachers follow the schedule. This helps staff to schedule students at the most appropriate time without needing to pull them out from core instruction.

Sharing specials staff across schools can help better leverage the skills of existing staff. In Exhibit 12, each school has four specials teachers-art teacher, music teacher, PE teacher, and librarian. The three-section school needs only three specialists each day, while the five-section school needs five. (Both schools provide art, music, PE, and library on a four-day rotation.) Each day, a different specials teacher is free at the three-section school and could go to the five-section school; this alleviates the need to hire additional teachers at the five-section school.

|  | School A <br> 3 sections per grade |  |  |  | School B <br> 5 sections per grade |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | MONDAY |  |  |  | MONDAY |  |  |  |  |
|  | Art 1 | Music | PE | Library | Art 1 | Art 2 | Music | PE | Library |
| On Monday, the art teacher isn't needed at the three-section school and can work at the five-section school. |  | 501 | 502 | 503 | 501 | 502 | 503 | 504 | 505 |
|  |  | 401 | 402 | 403 | 401 | 402 | 403 | 404 | 405 |
|  |  | 301 | 302 | 303 | 301 | 302 | 303 | 304 | 305 |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  |  | 201 | 202 | 203 | 201 | 202 | 203 | 204 | 205 |
|  |  | 101 | 102 | 103 | 101 | 102 | 103 | 104 | 105 |
|  |  | K01 | K02 | K03 | K01 | K02 | K03 | K04 | K05 |
|  |  |  |  |  |  |  |  |  |  |
|  | :............................................. |  |  |  |  |  |  |  |  |

Source: DMGroup.

# Use a dedicated scheduling solution that clearly communicates the schedule to teachers and parents, and provides real-time updates of changes. 

In many elementary schools, schedules are created using Excel or Google Docs. Although these are powerful tools in their own right, they weren't designed for scheduling and fail to identify interdependencies and conflicts in a school schedule. In addition, they require a lot of manual updates when a master schedule change is made. It is also harder to ensure that everyone is working from the most up-to-date version of the schedule, since many schedules are distributed via email attachments.

Using dedicated elementary scheduling software allows principals to spend less time managing and updating the schedule, reduces the chances for mistakes or conflicts, and provides a centralized, up-to-date version of the schedule accessible from any place with an internet connection.

The list above captures just a few of the strategies that we regularly help schools put in place to maximize staff time through scheduling. Depending on which positions you have open, these strategies may or may not work for you, but we hope that they may provide some new ideas or spark ideas of your own. If you have found creative ways to maximize your schedule, we'd love to hear from you so we can continue to share innovative solutions with our community of educators. Send your ideas to us at scheduling@dmgroupkl2.com.

## NOTES

${ }^{1}$ Mark Lieberman, "How Bad Are School Staffing Shortages? What We Learned by Asking Administrators," Education Week, October 12, 2021, https://www.edweek.org/ leadership/how-bad-are-school-staffing-shortages-what-we-learned-by-askingadministrators/2021/10.
${ }^{2}$ Naaz Modan, "NCES: Nearly Half of Public Schools Impacted by Staffing Shortages, Resignations," K-12 Dive, March 3, 2022, https://www.k12dive.com/ news/nces-nearly-half-of-public-schools-impacted-by-staffing-shortageresignat/619732/\#:~:text=Shortages\%20also\%20extend\%20beyond\%20the, custodial $\% 2$ C\%20nutrition\%20and\%20transportation\%20staff.
${ }^{3}$ D. Goldhaber and T. Gratz, "School District Staffing Challenges in a Rapidly Recovering Economy," CALDER Flash Brief No. 29-0122 (Arlington, VA: National Center for Analysis of Longitudinal Data in Education Research, 2022), https://caldercenter.org/sites/default/files/CALDER\ Policy\ Brief\ 29-0122.pdf.


[^0]:    Source: DMGroup.

[^1]:    Source: Example from a special education opportunities review conducted by DMGroup.

